TRANSPLUMB EVENTS

Product & Service Quality Assurance

Transplumb Events — Policy Statement

Every system we supply, install and commission must be fit for purpose, compliant and ready for the event. Transplumb Events applies a staged quality assurance process to every project, from contract review through to removal and close-out, with hold points that must be met before work moves to the next stage.

On every project, Transplumb Events is committed to:

- Reviewing client scope, drawings, site constraints and regulatory requirements before quoting and again at award.
- Preparing hydraulic layouts checked against AS/NZS 3500 and client requirements, and installing to the engineer-of-record design where certified design is required.
- Buying from established Australian suppliers, using WaterMark certified products where required and materials suitable for contact with drinking water (AS/NZS 4020).
- Inspecting, sanitising and testing our hire fleet before dispatch, and keeping our test instruments calibrated.
- Using competent, appropriately licensed plumbers and gasfitters, working to AS/NZS 3500 and AS/NZS 5601.
- Testing every system before release, including pressure, backflow and gas tightness testing, flushing and disinfecting potable water lines, and functional testing of pumps and controls.
- Commissioning systems with the client, issuing compliance certificates and providing 24/7 support while systems are in operation.
- Identifying, isolating and correcting any nonconforming work or equipment, and learning from client feedback and project debriefs.

This statement forms part of our Quality Management System, maintained in accordance with AS/NZS ISO 9001. It is available to our clients and other interested parties and is reviewed at least annually.

Matthew Feehan
Director, Transplumb Events

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