Quality Policy

Transplumb Events — Policy Statement

Transplumb Events delivers temporary water, wastewater, sewer, gas and hydration infrastructure for major events across Australia. For more than 25 years, event organisers have trusted us to deliver reliable, compliant services on time — often to tight deadlines and in demanding environments.

Quality is how we keep that trust. Every installation we deliver should work first time and keep working for the life of the event.

The Directors and Senior Management of Transplumb Events are committed to:

- Meeting our customers' requirements and all applicable statutory, regulatory and other requirements.
- Delivering high-quality services and installations that perform reliably for their intended use and service life.
- Meeting plumbing and gas standards, design, testing and commissioning obligations on every job.
- Setting quality objectives, measuring our performance against them and acting where we fall short.
- Listening to our clients — seeking feedback after every major event and acting on what we learn.
- Training and supporting our people so they understand our requirements and have the skills to meet them.
- Selecting and managing suppliers and subcontractors who share our standards.
- Continually improving the effectiveness of our Quality Management System, maintained in accordance with AS/NZS ISO 9001.

This policy is communicated to everyone who works with us, is available to our clients and other interested parties, and is reviewed at least annually to make sure it remains right for our business.

Matthew Feehan
Director, Transplumb Events

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Director, Transplumb Events

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